

TERMS AND CONDITIONS

CONDITIONS PERTAINING TO ACCOMMODATION

DEPOSIT AND CANCELLATION CONDITIONS FOR ACCOMMODATION

- The rates are subject to change without notice.
- The rates are Bed and Continental Breakfast only.
- The above rates are ZA___ (South African Rand) and are per person per night
- Check in time by 15h00; check out time by 11h00, except by prior arrangement;

Deposit Required

- To secure a reservation, we require a **30% deposit** of the full value of the quotation **one (1) month** prior to the stay.
- Unless otherwise agreed to by SANBI in writing , the full stay charges is payable **seven (7) days prior** to the arrival failing which the accommodation will be cancelled and the **75%** cancellation fee below will be levied

Cancellation Policy

The following cancellation fee will be charged by SANBI to the Client, in the event of cancellation of any advance reservation or booking:

- **30 days** prior to arrival a **15% cancellation fee** will be levied on the full value of the quotation.
- **21 days** prior to arrival a **25% cancellation fee** will be levied on the full value of the quotation
- **14 days** prior to arrival a **50% cancellation fee** will be levied on the full value of the quotation.
- **7 days** prior to arrival a **75% cancellation fee** will be levied on the full value of the quotation.

- **24 hours** prior to arrival a **100% cancellation fee** will be levied on the full value of the quotation.

PETS:

Regretfully no pets are allowed onto the premises

DAMAGE:

Malicious or accidental damage caused by you, your client/s, guest/s, or invitee/s will be charged for at the full replacement cost of the damaged item.

LIMITATION OF LIABILITY AND INDEMNITY

YOU HEREBY AGREE, AS A CONDITION OF YOUR OCCUPATION OF OR RESIDENCE AT THE MANOR GUEST HOUSE , THAT SANBI AND THE OWNER, MANAGER AND/OR OPERATOR OF THE MANOR GUEST HOUSE AND THEIR AFFILIATES AND RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, AGENTS AND REPRESENTATIVES (COLLECTIVELY "SANBI") SHALL NOT BE RESPONSIBLE OR LIABLE FOR ANY ACCIDENT OR ANY INJURY OR DEATH OF ANY PERSON OR THE LOSS OR DESTRUCTION OF OR DAMAGE TO ANY PROPERTY, WHETHER ARISING FROM FIRE, THEFT OR ANY OTHER CAUSE WHATSOEVER AND BY WHOMSOEVER CAUSED OR ARISING FROM THE NEGLIGENCE OR WRONGFUL ACTS OR OMISSIONS OF SANBI. YOU ACCORDINGLY HEREBY IRREVOCABLY AND UNCONDITIONALLY INDEMNIFY AND AGREE TO HOLD HARMLESS SANBI IN RESPECT OF ANY RESPONSIBILITY AND/OR LIABILITY AS AFORESAID.

GENERAL

1. If any particular provision and/or term of this Agreement is found to be defective or unenforceable or is cancelled for any reason (whether by any competent Court or otherwise) then the remaining provisions and/or terms shall continue to be of full force and effect. Each provision and/or term of this Agreement shall accordingly be construed as entirely separate and separately enforceable in the widest sense from the other provisions and/or terms hereof.

2. This Agreement may be entered into any number of counterparts and by the Parties to it on separate counterparts, each of which when so executed and delivered shall be an original, but all the counterparts shall together constitute one and the same instrument.
3. This Agreement constitutes the entire agreement between the parties regarding the subject matter hereof. No agreements, guarantees or representations, whether verbal or in writing, have been concluded, issued or made, upon which any party is relying in concluding this Agreement, save to the extent set out herein.
4. No variation of, or addition to or agreed cancellation of this Agreement shall be of any force or effect unless it is reduced to writing and signed by or on behalf of the parties.