

**TERMS OF REFERENCE
QUOTATION NO: Q5971/2018**

Specifications for Plumbing Contract

Walter Sisulu National Botanical Garden,

**Malcolm Road, Poortview, Roodepoort
Gauteng**

**PO BOX 2194
Wilropark
1731**

1. BACKGROUND

The South African National Biodiversity Institute (SANBI) requires a Plumbing Service Provider to provide plumbing services at Walter Sisulu National Botanical Garden (WSNBG). The WSNBG is located in a beautiful setting on the outskirts of Johannesburg. It is approximately 15km from Randburg and 25km from the center of Johannesburg, accessible from the N1 and garden arterial roads. The Ruimsig/Poortview area, in which the Garden is located, is one of the fastest developing up-market residential areas in Johannesburg. This Garden is one of the fastest growing eco-tourism destinations in the Gauteng Province.

The Garden comprises of about 300 ha of land in the Western suburbs of Johannesburg. The garden is situated between the two municipalities namely Mogale Local Municipality and City of Joburg. Of the total area of the garden, 27 ha is regarded as landscaped area, with the remaining 273 ha being either natural estate of the garden.

The Garden is open to the public 365 days a year from 8:00 – 18:00 with entry by paying customers only till 17:00. The Garden receives close to 300 000 visitors per year and this figure vary depending on how busy the garden has been in a given year.

2. INVITATION TO QUOTATION

Quotations are hereby invited for the provision of plumbing services at the WSNBG. The quote process will be co-ordinated by the SANBI's Supply Chain Management (SCM) Directorate at the following address:

Deputy-Director: Supply Chain Management
South African National Biodiversity Institute (SANBI)
Private Bag X101
Silverton
0184

3. QUOTATION SPECIFICATION

The South African National Biodiversity Institute (SANBI) requires a Service Provider to provide Plumbing Services for the entire property of the Walter Sisulu National Botanical Garden (WSNBG).

SANBI requires the services of a suitably qualified, experienced Plumber Service Provider to service the garden on all plumbing needs. The Service provider or Company will comply with all relevant government legislations as well as the SANBI's terms and conditions including the service level agreement.

3.1 SERVICES REQUIRED

The Service provider is required to provide maintenance, repair and installation of all plumbing systems of the garden.

3.2. Scope of Work

- Installation of copper, poly pipes, sewage pipes, toilet pans, toilet sinks, toilet basin, toilet taps, pressure valves, drainage systems, repair and installation of geyser, installation of water meters
- Drawing the map of water supply of the entire garden
- And any other plumbing work arising in the garden

3.3. Response to call outs

The Service Provider will at all times respond to all plumbing emergency call outs as requested by the client. The Service provider will respond to emergency call outs/technical problems reported to them within reasonable period (24 hours) unless they are major technical problems. Ad hoc call outs before midday – response must be the same day and repairs must be within 6 hours. Ad hoc call outs after midday – response must be within 24 hours.

3.4. The response must indicate the following:

- Call out fee
- Call out fee following hours
- Annual increase

3.5. OPERATING HOURS

The service provider will be required to provide services as per the request of the client during and out of working hours. The service provider will be required to provide services 365 days a year (including public holidays) for 24 hours a day where necessary.

3.6. Mandatory Requirements of the service provider

Service provider must be based within the City of Johannesburg and Mogale city

Service provider must have sufficient experience in plumbing work and services with at least three (3) traceable references and plumbing certificates.

- An original or certified copy of B-BBEE certificate or sworn affidavit. (Please note that failure to submit a valid original or certified B-BBEE; certificate/sworn affidavit mentioned above will result in the tender not being awarded points
- A current copy of the Central Suppliers Database (CSD) registration report or registration number and Tax compliant.
- A proof of UIF registration or valid letter of compliance issued by the department of labour. If the service provider does not possess a UIF registration or valid letter of compliance this will be required within 30 days of commencing the work. If the certificate cannot be presented within this period the second recommended bidder will be appointed

- Service providers with one or more employees are required by law to contribute to the Compensation Fund. A valid letter of good standing certificate with COIDA is required. The certificate should be issued by the Department of Labour. If the service provider does not possess a COIDA certificate this will be required within 21 days of commencing the work. If the certificate cannot be presented within this period the second recommended bidder will be appointed.
- Proof of Public Liability Insurance or proof of application. If you have submitted proof of application the bidder will be required to submit proof of insurance before 7 days of appointment. If a bidder failed to submit proof of insurance within 7 days the second recommended bidder will be appointed

4. CONTRACT PERIOD

The contract period is for three years which will be reviewed every (12) twelve months from the date of commencement. This agreement may be terminated by either party by giving a written notice of termination at least (3) three months prior to the expiry of the initial 3 year period or any further extended 12 months.

5. GENERAL TERMS

All documents submitted in response to this Request for Quote (RFQ) must be written in English.

For Technical queries please contact Mr Sizwe Jobe Estate Manager: Walter Sisulu National Botanical Garden, at Tel: **086 100 1278** or at the following e-mail address: S.job@sanbiorg.za

6. COMPLIANCE REPORTS AND MEETINGS

Both the Service Provider and the SANBI will draw up a Service Level Agreement (SLA) for monitoring and compliance purposes. The SLA will be monitored through compliance Meetings which will be held monthly. The Service Provider will also meet the designated SANBI representative as and when it deems necessary.

7. OPERATING HOURS

The Service Provider will be required to provide services 365 days a year (this includes weekends), 8 hours a day over a three years contract period.

8. GENERAL INFORMATION

The Service Provider must ensure that its staff members comply with the rules, regulations and by-laws of the site, which will be covered during the induction

The SANBI reserves the right:

- a) To verify any information supplied in quotation documents;
- b) Not to appoint any Service Provider;
- c) To cancel or withdraw this RFQ at any time without attracting any penalties or liabilities;
- d) To have the final say in the appointment and this will be binding;
- e) To disqualify a quotation or cancel any subsequent contracts should it be found that information disclosed was factually inaccurate and/or that a misrepresentation of facts may have occurred?
- f) To disqualify potential Service Providers who may attempt to bribe or influence any person employed by SANBI during the course of this quotation process.

9. EVALUATION CRITERIA

In accordance with the National Treasury Instruction Note on the Amended Guidelines in Respect of Bids that include Functionality as a Criterion for Evaluation (issued 3 September 2010), this quote will be evaluated in one stage.

The first stage will evaluate functionality according to the criteria listed in the table below:

FUNCTIONALITY CRITERIA	POINTS
a) Past Experience/Track Record: This refers to the experience of the bidder to undertaken the scope of work involved in this RFQ The bidder is required to provide details of previously undertaken work related to Maintenance of all plumbing Services. (A brief description of the scope and scale of current and past projects undertaken, including three traceable references)	(25) (25)
b) Team capacity: the bidder should demonstrate the capacity of his/her team by providing Key Plumbing's qualifications and experience as plumbers (please provide a short CV reflecting the above for each plumber) c) Allocation of resources: equipment's/resources to carry out the work required. Please provide pictures of equipment the company has	(20) (20)
d) Technical merit of the proposal: Completeness/level of detail provided; organisation of proposal and please provide proof of residence i.e. copy of water and lights statement showing the company's office municipality or locality not more than three months.	(10)
Total	100

Any Quotation that scores less than 60 out of 100 points against the functionality criteria in the table above will be disqualified from further consideration.

The second stage will evaluate the price and preference points of those bids that meet the minimum threshold for functionality. In accordance with the Preferential Procurement Regulations, 2017 pertaining to the Preferential Procurement Policy Framework Act (No. 5 of 2000), the 80/20 point system will be applied in evaluating proposals that qualify for further consideration, where price constitutes 80 points and a maximum of 20 points will be awarded based on the bidder's B-BBEE Status Level Certificate.

10. SITE BRIEFING

A compulsory site briefing for this quotation will be on **15 May 2018** at 13:00, at the Botanical Garden's Imbizo Training Centre.

Physical address:

Walter Sisulu national Botanical Garden
Cnr of Malcolm and Beacon Road
Poortview
Roodepoort
1724

Documents Required:

Potential Service Providers must submit the following documentation:

- An original of certified copy of B-BBEE certificate or sworn affidavit. (Please note that failure to submit a valid original or certified B-BBEE certificate/sworn affidavit mentioned above will be awarded for B-BBEE status) Service Provider must be registered on the CSD and Tax compliant.

Closing date for submissions: 22 May 2018 @ 11:00

Submission of proposals must be emailed to Mlingani Mavimbela (m.mavimbela@sanbi.org.za) with a copy to Prince Hlongwane (p.hlongwane@sanbi.org.za) or hand delivered to South African National Biodiversity Institute (SANBI), 2nd Cussonia Avenue, Brummeria, Pretoria, at Biodiversity Building (Tender box). Emailed applications must not be more than 5MB in size.

Request for further information to these Specification must be emailed to:

Mr Sizwe Jobe, S.job@sanbi.org.za