FLOWCHART: COMPLAINTS REGARDING ENVIRONMENTAL AND/OR SOCIAL HARMS AND GENDER DISCRIMINATION

E-mails sent to safeguards@sanbi.org.za received and captured in the Environmental, Social and Gender Complaints Register.

SANBI’s Director: Governance, Risk and Compliance and the Chief Operations Officer decide on course of action after evaluation of complaint.
Complaint referred to the responsible person within the relevant Chief Directorate for appropriate action.

Chief Directorate:
- Biodiversity Research, Assessment & Monitoring
- Adaptation Policy & Resourcing
- Biodiversity Information & Policy Advice
- Foundational Biodiversity Science
- Human Resources
- Finance and SCM
- National Botanical Gardens
- National Zoological Gardens
- Corporate Services

Risk and remedial action captured on SANBI’s Environmental, Social and Gender Complaints Register.
SANBI’s Risk Management and Fraud Prevention Committee notified as appropriate.
Complainant informed of outcome of complaint.